



www.vlocker.com

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Vlocker Systems – Additional Product Information

Advanced Operating Features:

Vlocker systems feature advanced operating features not available with most competitor products.

- Many customisable parameters including language choices, grace period, re-entry period, logo to display, alert email service and more.
- Vlocker Access Terminals can be networked together allowing the same locker to be rented and re-opened from any nearby terminal. This provides redundancy and reduces queuing time.
- Vlocker Access Terminals use Microsoft SQL Server Express Edition to provide fast, reliable data integrity and security.
- Power and data infrastructure is only required at the Vlocker Access Terminals. All wiring between the terminals and locker cabinets is internal – 12V DC for electronic lock power and RS485 serial for control of locker electronics.
- Disable new rental for an entire location while still allowing re-entry to lockers already rented. Ideal to prevent new ride locker rentals if a theme park ride is out of order.
- Reserve locker – E.g. for VIP use.
- Free Locker function.
- Open doors function – managers and guest services staff can open doors from the management menu. Options include opening one door, a range of doors, lockers that have exceeded paid time and lockers rented today which is ideal for cleaning and security sweep.
- Enable / disable certain payment methods per Vlocker Access Terminal. Eg disable note acceptance if reader has a fault while still allowing payment by coins and credit card.
- Lockers are assigned to guests intelligently in order to space out sequential rentals and achieve equal wear and tear over time.
- Option for guest services staff to use staff card instead of PIN to login to Management Menu. This prevents the possibility of guests observing a management level PIN number.
- In-built function to test Note Reader and Coin Receiver.
- Site status display can be run on any terminal – shows health and status of all Vlocker Access Terminals in the site including running status, note reader and coin reader status, number of available lockers and more.
- Larger sites include a separate Vlocker server used as central database for real time synchronisation of all data as well as allowing centralised updating of software and settings. Smaller sites use one of the Vlocker Access Terminals to perform these functions.



Lockers - Revenue Summary by Day & Paypoint

For Last Week 19/11/2012 12:00:00AM to 25/11/2012 11:59:59PM

All Locations

	BEG-1	MM-2	MM-3	MM-4	Total
19/11/12	0	390	80	110	580
20/11/12	0	337	20	380	737
21/11/12	1	280	30	120	431
22/11/12	0	250	0	440	690
23/11/12	0	440	0	223	663
24/11/12	0	938	0	599	1537
25/11/12	0	585	0	450	1035
Total	1	3220	130	2322	5673

	SMALL	LARGE	TOTAL
TOTAL INCL GST	3,366	2,307	5,673

Locker Usage By Hour

For 19/11/2012 12:00:00AM to 25/11/2012 11:59:59PM

Mini Market

Size: Small

No Lockers In Use

Hour of Day

Total Lockers Available

	10	11	12	13	14	15	16	17	18	19
19/11/2012	6	14	15	15	16	17	17	12	10	6
20/11/2012	8	12	16	15	15	15	15	14	10	8
21/11/2012	7	11	14	14	13	12	10	9	7	4
22/11/2012	10	15	17	17	20	20	20	16	14	10
23/11/2012	12	15	17	20	19	20	16	14	13	11
24/11/2012	14	27	40	47	48	48	41	33	24	20
25/11/2012	11	19	24	28	27	26	27	22	19	12

Intelligent Locker System
Real Time Web Portal
Customised Reporting

Superior Management Reporting:

The Vlocker intelligent locker system has a reporting system second to none. Reports are available either on-demand, scheduled or from real time web portal. Reports are delivered via email as either PDF or Excel attachments.

Available reports include:

- Reports and graphs showing how many lockers are in use each hour of the day for any date range and location
- Utilisation reports for any period - total income, number of hires, average hire time, number of times locker accessed
- Accounting reports - revenue by payment type showing breakup between cash, credit card, etc - for any date range for each access terminal. Batch numbers can be automatically assigned to all transactions between cash collections.
- Revenue reports - for any date range - by location, access terminal and locker size
- Operational reports - shows any disabled lockers requiring service
- Custom reports can easily be created

Software Integration

Vlocker has its own software team and can quickly and easily integrate with any backend accounting, entrance, ticketing and access control system as well as staff/student databases. Vlocker also integrates to a number of different credit card payment gateways covering countries such as Australia, New Zealand, Singapore, South Africa, UK and USA. Our software development team can quickly develop a credit card interface to other countries as required.

We can integrate more quickly and at a lower cost and higher standard than any other locker company!

Access Methods

- Traditional – Date of birth as PIN and select a colour for additional security
- Barcode ticket or wrist band. Super fast Scan and Go – locker issued or re-opened in less than 3 seconds.
- RFID token or wrist band. Super fast Touch and Go – locker issued or re-opened in less than 3 seconds.
- Magnetic stripe card
- Staff card - RFID, Barcode, Magnetic Stripe
- Student Card - RFID, Barcode, Magnetic Stripe
- Biometric - fingerprint scan - very fast issue and re-entry, one scan only required, data not retained once usage is complete



Long Life / Quality of Vlocker Systems

The list below shows where quality Vlocker systems are different from the cheaper products on the market. Vlockers long experience in the industry is reflected in the design components built into every locker cabinet we make ensuring long life and many years of reliable service.

- Double skinned doors for extra strength and security
- All working parts made from 316 stainless steel
- Industrial waterproof touch screens
- Door number decals protected from removal and wear
- All Vlocker doors are fitted with high grade bushes at the pivot point to keep the locker door in alignment. Cheaper systems locate the door pin in a drilled hole which soon wears preventing the door from shutting correctly resulting in theft from the locker.
- Tamper proof door locks
- All doors closed when not in use
- Double Abloy locks on paypoint kiosks
- Locker cabinets manufactured from galvanised sheet steel ISO grade and powder coated to 1mm thickness with a ripple effect finish that will not show hand marks.
- High quality circuit boards varnish finished to operate flawlessly in high humidity environment.

Management and Service

Support and maintenance options include:

- Initial 12 month warranty on locker systems.
- Standard Service contract – provides telephone hotline and remote support plus on-site service where required including all labour and parts.
- Premium Service contract – Standard Service contract with enhanced response times and scheduled service visits
- Locker Attendants – provides for on-site locker attendant staff to provide guest service in locker areas during all operational hours.

Pricing Options

Vlocker systems include completely flexible pricing matrixes. Each locker location can feature a different pricing structure. Prices can be set per hour or day with maximum price cap or completely ad-hoc pricing levels such as:

Example:

\$2 for 2 hours

\$3 for 4 hours

\$4 for 6 hours

then \$0.5 excess per hour with a daily cap of \$10.

For Ride Lockers an initial free hire period (any length) can be set and adjusted on the fly per location. Pricing options for multi-entry or single entry – can be mixed within a site or locker location.

Guest Experience

With **themed sound effects, colour and design** Vlocker can provide a fully themed **custom** locker solution to suit your venue.

Sites using prepaid wrist bands (barcode or RFID) experience super fast access to lockers eliminating queuing in the largest venue. Guests merely scan their barcode band or touch their RFID band at one of our Vlocker Access Terminals and their locker number is immediately displayed along with a directional arrow. The same process is repeated for locker re-entry.

Because **Vlocker Access Terminals are Networked** a guest can re-enter from any nearby Vlocker Access Terminal - they don't have to use the same Vlocker Access Terminal used when renting.

Disabled access is catered for whether using Date of Birth PIN number entry or Barcode / RFID*. Guests who are disabled are never assigned a top row or bottom row locker.

* Requires some encoding of the barcode or RFID to identify a disabled guest.

Renting a locker has never been so easy with **Multi lingual voice and text**

Current Supported Languages:

- English
 - Chinese Simplified
 - Chinese Traditional
 - Japanese
 - Korean
 - Malaysian
 - Hindi
 - Tamil
 - Plus other languages available on request
- | |
|-----------|
| French |
| German |
| Dutch |
| Spanish |
| Afrikaans |
| Russian |
| Turkish |
| Arabic |

Optional internal locker features include:

- USB for charging cell phones
- Stainless internal door mirrored finish
- Hanging rail
- Light
- Ventilation holes



vLocker

www.vlocker.com

info@vlocker.com +61 7 3209 7701

PO Box 4274, Loganholme QLD 4129

Unit 20, 17 Cairns St, Loganholme

QLD 4129, Australia